# Norton 10.2 Upgrade Instructions

Note: The new version of Norton is only compatible with Windows 2000, XP, Vista.

Please complete the following steps to upgrade Norton Antivirus on your computers.

1. If the computer is a public computer with Deep Freeze installed, you will need to Thaw the computer.
2. Go to the Start Menu -> Control Panel and launch Add or Remove Programs.
3. Scroll down the list of applications and select Symantec Antivirus. Click the Remove button on the right side of the window.
4. It will ask you if you really want to remove the program. Click Yes.
5. Once the program is removed, it may ask you to restart. If so, restart the computer.
6. Insert the Norton 10.2 cd into your CD ROM drive and it should automatically load the install menu. If not, navigate to My Computer, then double-click on the CD ROM, then double-click on Setup.
7. Click on Install Symantec Antivirus.
8. Then click on Install Symantec Antivirus Client
9. Click the Next button, Accept the License Agreement, click the Next button once again.
10. Setup Type will default to Complete (which is what we want), click Next.
11. It will ask you if you want Managed or Unmanaged. Select Unmanaged and click Next.
12. Auto Protect and Live Update will be checked by default (which is what we want). Click Next.
13. Click the install button to start the installation process.
14. When the install process finishes, click Finish. It will ask you to perform Live Update to update the virus definitions, click Next a few more times.