

# Norton End Point Upgrade Instructions

Note: The new version of Norton is only compatible with Windows 2000, XP, Vista.

Please complete the following steps to upgrade Norton Antivirus on your computers.

1. If this is a public access computer with Deep Freeze installed, you will need to Thaw the computer.
2. Once the computer is thawed and you can see a red colour “X” sign on deep freeze bear icon in bottom right corner, just next to clock.
3. Click “**Start**” go to “**Control Panel**” and launch “**Add or Remove Programs**”.
4. Scroll down the list of applications and select “**Symantec Antivirus**”. Click the “**Remove**” button on the right side of the window.
5. It will reconfirm to remove the program. Click “**Yes**”.
6. Once the program is removed, it will ask you to restart. If so, **restart the computer**.
7. Insert the Norton End Point CD into your CD ROM drive and it should automatically load the install menu. If not, navigate to My Computer, then double-click on the CD ROM, then double-click on “**Setup**”.
8. Click “**Next**” to start installation of Symantec Endpoint Antivirus.
9. Select “**Accept the License Agreement**”, click the “**Next**” button once again.
10. Setup Type will default to “**Typical**” (which is what we want), click “**Next**”.
11. Click the “**install**” button to start the installation process.
12. When the install process finishes, click “**Finish**”. It will start to update the virus definitions, click “**Next**”.
13. Once finished updating click “**Close**”.
14. **Restart computer once antivirus is installed and updated completely.**