# NEWS&Notes

# Bilingual Storytime Kits

Peace Library System is pleased to now be able to offer French language materials in eight of our themed storytime kits for ages 2-3!

These materials include French language titles appropriate for reading aloud at storytime as well as culturally relevant and fun French-language action songs and rhymes. This is in addition to the puppets and activities already included with the English language material.

The eight storytime kits now available with bilingual content are:

- Dinosaurs/Les dinosaures
- Farms/La ferme
- Food and Supermarkets/Aliments et marché
- Me and My Family/Ma famille et moi
- Music and Sounds/Musique et sons
- Where We Live/Où on vit
- Wild Animals/Les animaux sauvages
- Vehicles/Véhicules et transports

Peace Library System gratefully thanks Pembina and the Lloyd Carr-Harris Foundation for their generous grants that made it possible for us to augment our storytime kits with French language storybooks, songs, and rhymes.

We also thank Anick Déchène, Katherine Wiebe, Karen Van der Woerd, and Donna Mostowy for all their hard work in getting the kits prepared.

To reserve one of the kits, please contact Peace Library System Headquarters at (780) 538-4656!

### Election Update

We have a new provincial government and a new Minister responsible for libraries! The new Minister of Municipal Affairs is the Hon. Kaycee Madu who was elected as the MLA for Edmonton-Southwest on April 16. He was born and raised in the southeastern part of Nigeria, and practiced law after graduating with a Bachelor of Laws Honours degree from the University of Lagos. He and his wife migrated to Canada in 2005 where he continued to practice law. Minister Madu has extensive public service experience, having worked as a senior technical advisor for the Government of Alberta with a focus on legislative and regulatory reviews, operational and strategic public policies, issues management and stakeholder consultation.

*Linda Duplessis*

### Advocacy Letter

Immediately following the election, the seven library systems and larger libraries in Alberta collaborated on a letter of welcome to Minister Madu, letting him know that libraries support the government's key messages - to strengthen our economy, foster innovation, integrate newcomers, and create a better place for Albertans to raise their families.

This is really just a starting point. We all need to keep the momentum going by showing the new government the value of public libraries.

### Fall Marketing Campaign

PLS is exploring a fall marketing campaign that will focus on the value of libraries – economic value, social value, and personal cost -savings for patrons. In relation to that, we're looking for specific messages that would really resonate with your community.

Campaign information will be sent out in August.

Linda Duplessis
Director

I encourage your library board to write letters of congratulations to our new Minister and your local MLA and let them know how important your library is to your community. Following the advice of Terry O'Reilly, who spoke at the Alberta Library Conference, try to share real-life stories of the impact your library has on people in your community. People remember stories far longer than they remember facts and figures.

### Submit to News & Notes!

Submissions are welcome at any time and will be  in the next newsletter. **Submissions from public and school libraries welcome!**

Please send photos and articles to Emma Stewart at estewart@peacelibrarysystem.ab.ca.

Please note: PLS email inboxes can only receive emails less than 10 MB in size. If you do not receive an email acknowledging that your submission was received, delivery may have been prevented due to file size. Please contact Emma Stewart.

# What's trending in books

## SHIRLEY JACKSON AWARDS: BEST NOVEL FINALISTS

The Shirley Jackson Awards honour outstanding achievement in the literature of psychological suspense, horror, and the dark fantastic:

**Everything Under** by Daisy Johnson
**In the Night Wood** by Dale Bailey
**Little Eve** by Catriona Ward
**Social Creature** by Tara Isabella Burton
**We Sold Our Souls** by Grady Hendrix

## AMAZON.ca FIRST NOVEL AWARD FINALISTS

The First Novel Award recognizes outstanding literary achievements by first-time Canadian authors:

**The Amateurs** by Liz Harmer
**Searching for Terry Punchout** by Tyler Hellard
**Little Fish** by Casey Plett
**Split Tooth** by Tanya Tagaq
**Jonny Appleseed** by Joshua Whitehead
**Reproduction** by Ian Williams

## ARTHUR ELLIS AWARDS: BEST CRIME NOVEL FINALISTS

The Crime Writers of Canada present their annual Arthur Ellis Awards for excellence in Canadian crime writing. Their nominees for this year's best crime novel are:

**Cape Diamond** by Ron Corbett
**Though the Heavens Fall** by Anne Emery
**The Winters** by Lisa Gabriele
**Kingdom of the Blind** by Louise Penny
**The Girl in the Moss** by Loreth Anne White

## Peace Library System

### News & Notes

News & Notes is your quarterly professional guide to news, services and connection with the staff at PLS.
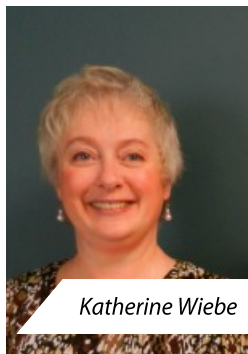
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*Katherine Wiebe*

### Occupational Health and Safety

The May 6 Public Library Meeting at PLS was well attended by our public library managers, and it brought up some interesting discussion around recent updates to Occupational Health & Safety training requirements for OH&S Representatives at places of employment, including the library.

**This led to some anxious questions - "Who is my OH&S representative?" "What are we talking about?!?" "Am *I* the OH&S representative!!"**

**TO CLARIFY**, the Occupational Health and Safety Act, Part 3 Section 17 states that "if the employer employs 5 to 19 workers and work is expected to last 90 days or more" a Health and Safety Representative must be appointed.

**If your library employs 4 or fewer staff, you are not required to appoint an OH&S representative**. However, all libraries should review and keep their safety procedures and awareness current. There are many helpful resources, webinars, and tip sheets for all Alberta workers provided at https://www.alberta.ca/occupational-health-safety.aspx.

We have asked Library Managers who supervise 5 or more staff to find out from their library boards or municipalities or school divisions (if the library is co-located in a school) as to who is fulfilling the role of Occupational Health & Safety Representative for your library. If the municipality/school division confirms that it is fulfilling the role, ask them to review with you any requirements the library should meet.

If it turns out that the Library Manager is/will be the OH&S representative for your library, please let us know at PLS, as we are wondering about coordinating some training.

**A main update to the OH&S Code is that a specific two-part training is required for the OH&S Representative**. Part I is easy, free, and done online in about 2 hours. Part II requires a fee, 6-8 hours of in-person instruction by an approved training agency, and requires travelling to Edmonton or Calgary to take the training. Because travel to the Part II training could be onerous for some of our libraries, if we have enough library managers who need it, PLS may inquire whether we can bring an approved trainer up to Grande Prairie.

To familiarize yourself with the requirements of the two-part training:

**Part I**: a free 2-hour online course that includes an exam (a brief quiz really) and a certificate. This free online portion of the training is available at https://www.ccohs.ca/distributors/alberta/.

Part II: is 6-8 hours of classroom instruction, with a fee, and only approved agencies can provide the training. The curriculum can be seen at https://www.alberta.ca/health-safety-committee-representative-training.aspx and the approved trainers are listed at https://ohs-pubstore.labour.alberta.ca/edu009.

### First Aid

We received some questions about first aid requirements in the library. The Occupational Health and Safety Code provides easy-to-read Tables under Schedule 2. The OH&S Code is freely downloadable at http://www.qp.alberta.ca/ohscode.cfm. Read the beginning of **Part 11 First Aid**, and find the Tables under **Schedule 2 First Aid**.

Requirements for trained First Aid staff depend on the number of staff/per shift plus proximity of the library to emergency facilities. For few staff per shift in close proximity to help, you

may not be required to have a first-aid trained person on staff, but you are required to have either a Type P or a No. 1 first aid kit. Schedule 2 also lists what supplies have to be in each type of first aid kit. Libraries with more staff per shift and/or at a distance from emergency services may be required to have a particular level of first aider on site and/or a higher level of first aid kit. The Tables are very specific and you will easily locate your library on them.

## WHMIS

There were some questions about WHMIS education and training requirements, as well. (WHMIS stands for Workplace Hazardous Materials Information System.) The Occupational Health and Safety Code Part 29 has been updated to match the federal WHMIS 2015 legislation.

A good basic place to start is on pages **33-35** of the **"WHMIS 2015 Information for Employers"** booklet at https://open.alberta.ca/dataset/35f7c727-878d-4b70-81ca-1b1cd08dedda/resource/5b1ae0a3-6208-4c4b-9d43-b560829bf409/download/whmis-2015-for-employers.pdf.

A free 30-minute eCourse is also available to help explain the basics of WHMIS 2015 at https://www.ccohs.ca/products/courses/whmis_workers/.

### Ask An Expert

PLS consultants are definitely NOT the experts, we are simply learning as we go - along with your library staff. We are not able to provide advice, interpretation, or opinion.

Thankfully, you can submit OH&S questions to an expert online at https://www.alberta.ca/ask-expert.aspx. Or phone (Edmonton): Toll free: 1-866-415-8690.
You may also find the answers you need at https://www.alberta.ca/occupational-health-safety.aspx.

Happy spring, stay safe, and enjoy your gardens!

*In the spring, at the end of the day, you should smell like dirt. ~ Margaret Atwood*

Katherine Wiebe
Consulting Services Manager and Assistant Director

# >> Welcome to Grande Cache!



*by Katherine Wiebe*
Many of you met and welcomed Laurel Kelsch at the recent Public Library Meeting on May 6, but if you haven't, we'd like to introduce you to our newest library manager (and her assistant Eriko, at right)!

On January 1, 2019, the Town of Grande Cache dissolved and became a hamlet of the MD of Greenview. This automatically made Grande Cache Municipal Library the 46th member library in PLS, whereas before it had been a member of Yellowhead Regional Library (YRL). YRL and PLS are both members of the TRAC consortium, which has made the transition easier.

The Grande Cache library is located in a school that is part of the Grande Yellowhead School Division. The library legally had to close on January 1, 2019, and re-opened on April 15, 2019. It took time for the newly established MD of Greenview Library Board to finalize an agreement with the school division and then hire library staff.

During the closure, PLS worked behind the scenes to set up the library on Polaris and provide access to PLS eResources, and also stored all Grande Cache materials returned by other libraries in the province. Five PLS staff joined Laurel Kelsch and Eriko Bullock from Grande Cache for a work bee on March 21 and 22 to re-barcode the collection. Thanks to hard work by Laurel and Eriko, just over 70 per cent of the collection had been re-barcoded by the time the library opened.

With the creation of the MD of Greenview Library Board, chaired by Tom Burton, Peace Library System no longer acts as the board of record for the DeBolt Community Library, which now falls under the new library board, along with Grande Cache Municipal Library.

# >> Tech Services Tidbits

## Getting Lost with Google Maps

I was travelling down to Camp Nakamun for the first time with some friends. As my friend was driving, I was designated the navigator. Well, we thought we had it in the bag using Google Maps. Little did we know that unknown forces were conspiring to get us lost. We knew that we stayed on Highway 43 until after Whitecourt. So we switched on the navigation system in the car, as it was easier to read. For some reason it directed us into Mayerthorpe and then out again. Once back on Highway 43 it then gave us new directions. For some reason it wanted us to take Highway 18 through Barrhead. But we didn't see any signs for that highway, so we carried on because Google maps said to turn at Highway 33 just past Gunn. It was listed as a shorter route as well as more straightforward.

We found Highway 33 easily. Then it said to follow 33 until we got to Township Rd 570A. That was fairly straightforward to find. After that we were supposed to turn right on Range Road 22. It was at this point we were getting different directions from the car navigation and my Google Maps. So our other friend turned on her cell phone and it had us going in circles as well. Not one of them was telling us the same thing. We never did find RR 22. We ended up at a crossroads that said we were on Highway 777, and it said we were turning onto 777. At that point we knew we were lost. So we had a friend that was already at the camp "ping" us, to see if she could figure out where we were. Well, the ping didn't work at all. She couldn't find us either.

About this time, we were getting tired and just a little frustrated. I was thinking "if only I had checked on my old fashioned paper map" before leaving home. So when all else fails we decided to pray. Shortly after both Google apps on our phones and the car navigation started to give us the same directions. So were we in a "Bermuda Triangle" loop?

We finally arrived safe and sound but very tired. Strangely enough this is not the first time that Google Maps has sent me on a wild goose chase. I think as long as I still have my paper maps I will check them first. Who knows where Google Maps will send me next time?

Tora Volkers
Cataloguer

# >> Windows 10 > Windows 7
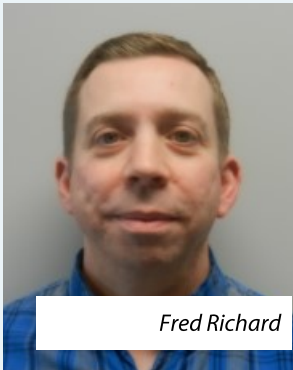

*Fred Richard*

We are almost half way through 2019 and that means that it is coming up on ten years since Windows 7 was first released. Although still very popular with many companies, in January of 2020 Microsoft will no longer support Windows 7. What does this mean for workplaces that still have Windows 7 computers in use? You will still be able to use computers running a Windows 7 operating system; however, they will become more vulnerable security risks as no new patches or updates will be made available by Microsoft. If by that time you still have Windows 7 OS then it should be time to upgrade to Windows 10. Windows 10 has a lot of the same features as Windows 7, with some added content.

One great feature that most are familiar with is the Microsoft Store. This allows you to download apps and games to your computer similar to what you can do on a tablet. There are thousands to choose from, with many available for free to download. From home design and audiobooks to photo editors and movie makers there is something for everyone and most are pretty straight forward and easy to download and use.

One big difference that some users find difficult is the start menu, which is designed like a tablet… however, once you learn where things are and how to move things around it becomes quite simple. There is also an app you can download which turns the start menu layout into the traditional Windows 7 style and look. This customization may make it a little easier for people to adjust and get comfortable with the new operating system. If your screen is a desktop or laptop then the tablet style start menu makes it much easier to navigate your way around the computer but it is not a necessity. There are also many different themes and tweaks that can be downloaded from the Microsoft Store which give you free reign on what your computer can look like and what you can do with it.

A new search helper called Cortana is also terrific at teaching you how to use things and where to find them. Cortana can be accessed through clicking on the icon or can open with voice command. Like Siri on the iPhone, not only does she search your computer but she can also search the internet, set up reminders in your calendar (and remind you verbally of them), compose emails, and add notes to a "notebook" on the computer for future reference.

With Windows 7 support coming to an end in 8 months it is time to phase out Windows 7 and bring more users into the Windows 10 world. It may be intimidating at first but with Cortana there to help guide you it makes things a smoother transition for both home and the workplace. Windows 10 is here to stay for some time now so we might as well get comfortable with it and learn to use it in a way that benefits everyone!

Fred Richard
Desktop & Network Administrator

# >> From the IT Desk

### Hold Requests

Let's talk about Hold Requests. There is a universal fear amongst library staff that you'll get a new book (all shiny, freshly catalogued, still containing that new book smell) and before you even have time to show it off to your patrons, it's sent out to fill a hold and you never see it again.

*Janet Ayles*

Well, that's not strictly true.

Of course, new titles will have more holds placed on them. In fact, this is a good thing. It is a primary goal of libraries to meet the needs of our patrons and if those needs include Aquaman or the new Nora Roberts novel, it's our job to meet them.

The wonderful thing is that because your library is a member of Peace Library System, which in turn is a member of TRAC, your patrons have access to not just the items on your shelves, but the items on the shelves of over 175 libraries as well. Resource sharing really is a beautiful idea, isn't it? Your items help fill holds for other libraries, items from other libraries help fill holds for your patrons. It's a wonderful system of mutual sharing.

Holds can be complicated and there's a lot of different pieces to them. So here's where I'm going to give you a breakdown on the details and how things work.

There are many different hold statuses. Many of them are familiar to you, but do you know what they all mean?

- **Inactive**: the hold request is suspended until the activation date
- **Active**: the hold request is waiting for a copy to become available
- **Pending**: the hold request has been assigned to a library and shows on their request manager
- **Cancelled**: the hold request has been cancelled, either by the patron or library staff
- **Held**: the hold request has arrived at the library and is waiting for the patron to check it out
- **Shipped**: the hold request is en route to the patron's pick up location
- **Located**: the owning library is using Leap for their Request Manager and has pulled the item off the shelf, but not yet checked the item to update the status to shipped

There are two ways that hold requests are filled:

1. The hold request shows up on the Request Manager

When a hold is placed by a patron, Polaris looks at the pick-up branch first. So if I am a patron of Beaverlodge and want to pick up my item there, Polaris looks at their collection first. If the item isn't available at the pick-up branch, Polaris then looks to the other PLS member libraries. If an item is available amongst those libraries, Polaris routes the hold to one of them. Should an item not be available from a PLS member library, Polaris will then look beyond to libraries in Northern Lights, Yellowhead, and Marigold.

If for some reason, you have a copy of a requested item and are unable to fill the hold (you can't find the item on the shelf, it needs repairs, etc), it is very important that you update the status of that item from In to Missing or Unavailable. As long as there is an available item with the status of In somewhere at a PLS member library, Polaris will not route the hold request to one of the other TRAC systems for 180 days. So it is critical that you fill the Request Manager in a timely manner and update the circ status of your items as needed.

2. The hold request is trapped at check-in

Sometimes, particularly for popular items with a large holds queue, the items don't make it to the Request Manager. Instead, they're caught at the circ desk when a patron returns the item to the library. If there is an active hold request when the item is checked in, Polaris will advise that the item fills a request at a library and ask if the item should be transferred to fill the hold.
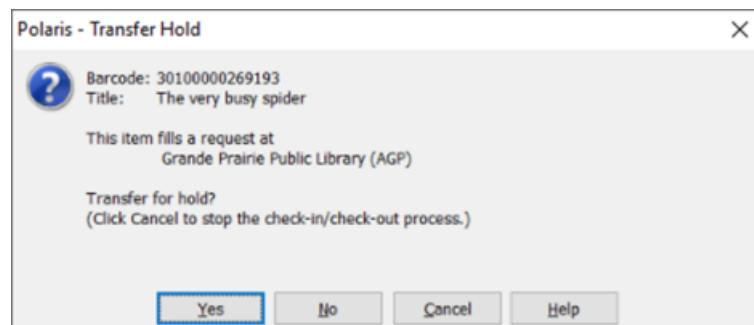


Click Yes and the hold request has been filled and the item is now heading to the patron.

When it comes to hold requests, the most important thing to remember is that your item will fill a request at your library before going anywhere else.

This is why it is essential for you to educate your patrons on placing holds. Your item will always come home to someone picking it up at your library before it goes elsewhere.

Janet Ayles
IT and Technical Services Manager

# >> From Grande Prairie Public Library

*by Bailey Randolph, Teen Services Librarian, Grande Prairie Public Library*

## Engaging Teens Through Social Media

Anyone who works with teens knows that it can be incredibly frustrating to engage teens. It's hard enough to plan amazing programs that will pique their interest, and it is even harder to get their attention and get them into the library in the first place. It seems like if it isn't in front of their face, they don't see it. So that got me thinking, what IS always in front of their faces? Cell phones!

Teens are very engaged with, and active on social media, and because of that, libraries need to be too. GPPL has had a Facebook page, and a Twitter account for years, but we have recently become more active on social media platforms that are being utilized most by those under the age of 30; Instagram and Snapchat. While Snapchat is a lot of fun, the platform that I have personally found the best to interact with teen patrons is Instagram.



While GPPL has had a main Instagram account for a few years, it is only within the past two that we have created an Instagram account that specifically targets teens – **GPPLTeens**. I have found that Instagram is a fantastic way to engage teens and new adults, and tons of teens are using the platform.

To quote one of my summer students when I asked if she had Instagram, she replied 'I'm a twenty-one year old girl, of course I do!'

Instagram is a fantastic way to advertise programs, showcase new books in the collection, and to give teens a 'behind the scenes' look at what goes on in the library. People seem to think that magical things happen when we're closed, so the behind the scenes posts – like my forever growing mending pile, or the full book bins after a long weekend – are some of the most liked posts on our teen account. Fun and simple posts like this are just another way to make teens feel more engaged.



I do a few weekly posts on Instagram, like What We Are Reading Wednesdays, or Bookface Fridays. What We Are Reading Wednesday posts are exactly what they sound like- I take a picture of the book I'm currently reading, ask my teens if they have read that same book, and ask what they are reading. Not only does it help showcase our YA collection, but it also helps me connect with my teen patrons, because they see that I'm actually reading what they are reading.

Bookface Fridays are so much fun to post, and they are a great way to get teens involved in creating content for our teen Instagram account. Essentially, you find a book with a face, or part of a face, line it up to your face (or someone who will let you), and take a picture. Most of the Bookface Friday posts are created by our Teen Advisory Board. They love it, they are so good at it, and they love being able to see themselves on our Instagram.





I've found that teens are much more willing to engage and interact with you online first, and once you build that connection, they are more likely to actually approach you when they come in to the library. And while maintaining a constant presence can be quite daunting, and is a lot of work, it is worth it to be able to build those connections before the teens even get to the library.
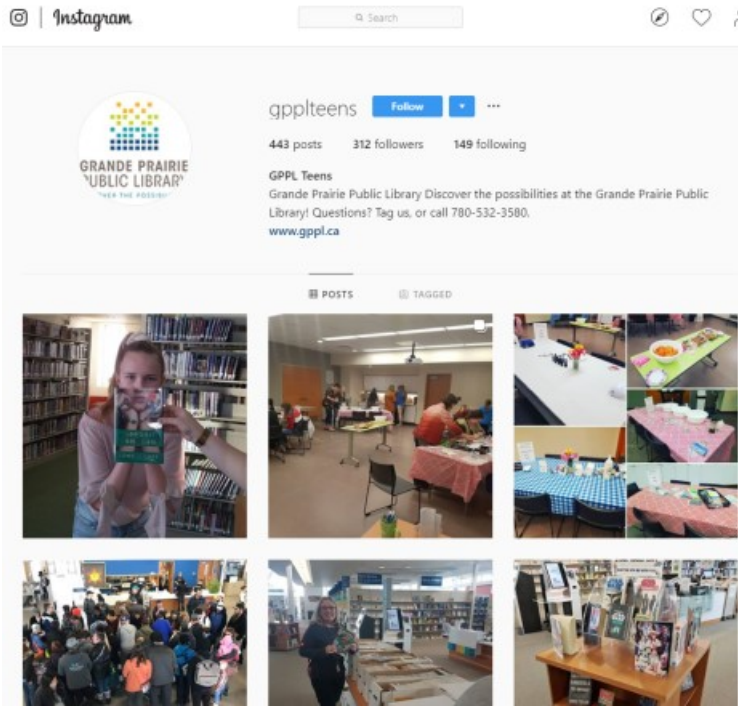
Instagram stories are also such a great tool to help engage teens. You can do polls or ask questions on your story, and I have gotten many program ideas by throwing up a question on our Instagram story and actually asking the teens what they want to see us do. I've also used the story feature to let my teens pick what my next read will be. I will choose two genres and let them vote, and once they choose a genre, I will grab two books from that genre and let them choose the book. It's a lot of fun, and it gives the teens a little more control, and lets them be interactive.

# Around the System...

## Peace River Municipal Library

The Peace River Municipal Library recently hosted its first Stuffed Animal Sleepover.  Twenty-seven brave children loaned us their favorite teddy bears and together the teddies got into all sorts of mischief as they stayed and played overnight Friday.  Saturday morning the kids were reunited with their stuffies and enjoyed juice, doughnuts, and an interactive slideshow of the teddy bear adventures.

In lieu of a Maker Space, PRML is experimenting with kits for Maker Stations, available by request.  This month's maker stations featured a Lego challenge and make-your-own bird feeders.

In 2019, PRML is excited to celebrate 85 years of service to the Peace Region.  The library will mark this milestone with a new layout, designed to allow patrons to grow through the library for a lifetime of learning.  An open-house is planned Tuesday, May 21st, from 11:30 -1:30.  The celebration will include light refreshments, a scavenger hunt, and the launch of a new art exhibit featuring all submissions for the Town of Peace River Centennial Logo Contest and TREX.

**—Submitted by Channing Stenhouse, Peace River Municipal Library**
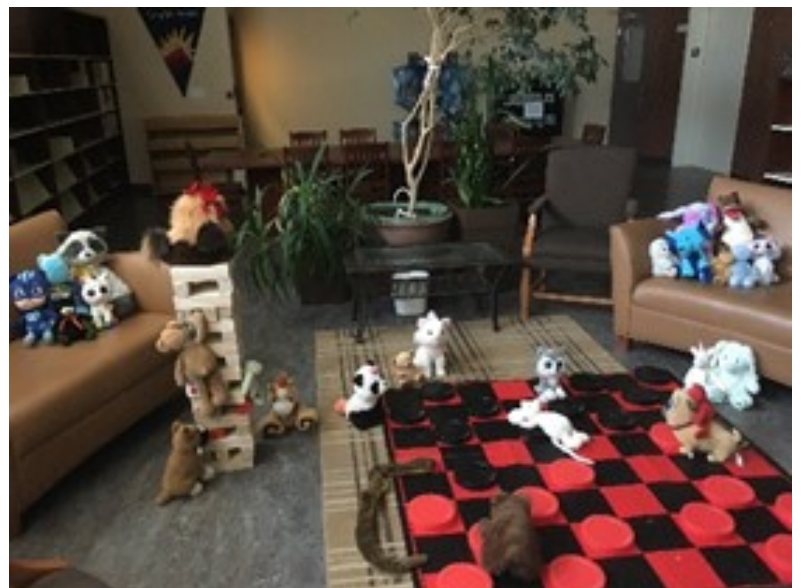
## McLennan Municipal Library

These cuties have already read 100 books with their mom and dad for the 1000 Books Before Kindergarten challenge!

2019 has also been busy with our successful seniors coding programs.

**—Submitted by Maureen Fisher, McLennan Municipal Library**

## Bonanza Municipal Library

Bonanza Municipal Library held an Easter Draw this year. Check out the happy winners!

**—Submitted by Michele Kettles, Municipal Library**

# More from around the *System...*

**Rotary Club of Slave Lake Municipal Library**

On May 21st, we had a visit from local author Aaron Lehman.

Mr. Lehman is a resident of Slave Lake and has 9 published books. The latest two are children's books – "Ollie the Octopus" and "A Turtle Called Paint". He read these books to the children and provided colouring pages from the books. The kids and adults had lots of fun and enjoyed having Mr. Lehman here to present his books!

Thanks to Peace Library System for subsidizing us to have Mr. Lehman visit our library!

**—Submitted by Kendra McRee, Rotary Club of Slave Lake Municipal Library**
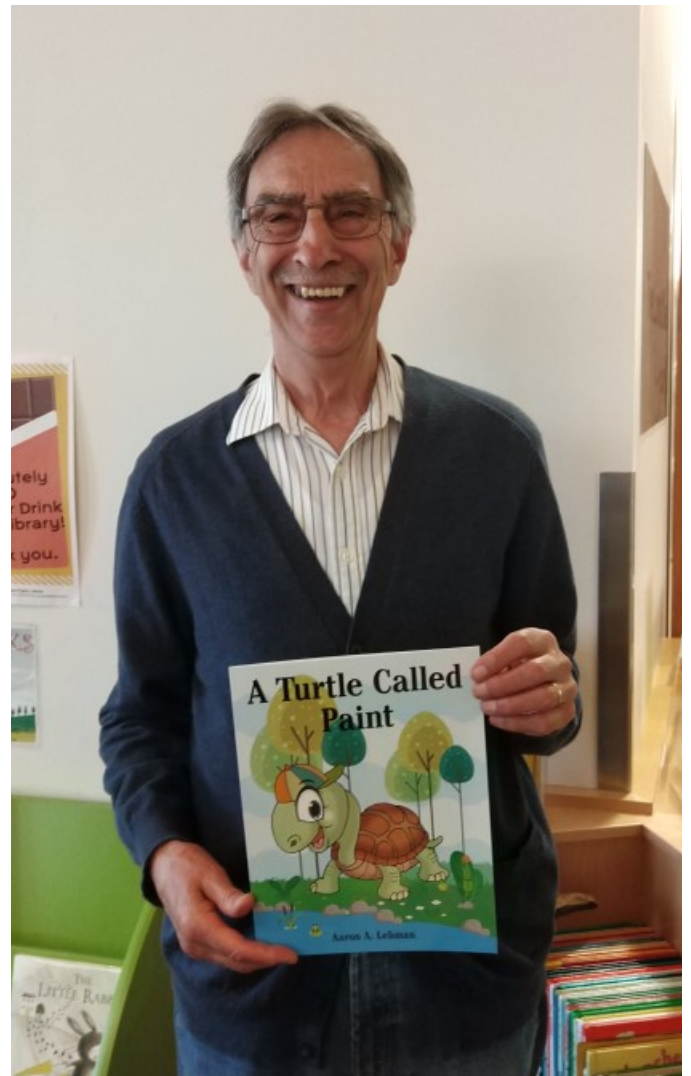
## Elmworth Community Library

On May 2nd the Elmworth Community Library had the privilege of hosting special guests Gail de Vos and Karen Spafford-Fitz through the YABS Wordpower program. Student patrons enjoyed the storytelling and literary presentations from these amazing artists/authors. A huge thank you to Peace Library System and Cenovus Energy for sponsoring this event! What a fantastic day!

**—Submitted by Barb Johnson, Elmworth Community Library**



## Kinuso Municipal Library

Kinuso Municipal Library hosted an adult moccasin making workshop. It was enjoyed by all!

**—Submitted by Susan Moody, Kinuso Municipal Library**



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# >> Rural Libraries Conference

We're getting excited for this year's Rural Libraries Conference! Our keynote speakers are Julie Jurgens and Brian Brennan and for a full list of speakers and sessions, make sure to keep an eye out for the registration brochure, out later this month!



## >>A Goodbye and a Hello

*by Janet Ayles*

After 21 years at Peace Library System, at the end of March we said goodbye to Janet Schultz. Janet has been a valued part of Peace Library System, not just in her role as Receiving Clerk, but in everyday life around the office. She will be missed but we wish her all the best in her retirement.

Peace Library System is very pleased to announce that **Colleen Bishop** started her new role as Receiving Clerk on March 26, 2019. Originally hailing from the east coast, Colleen has lived in Grande Prairie for a number of years. She will be happy to answer your questions about your allotments or financial statements. Colleen can be reached by phone at PLS Headquarters or by email at cbishop@peacelibrarysystem.ab.ca

Welcome, Colleen!

# >> Indigenous Services Update
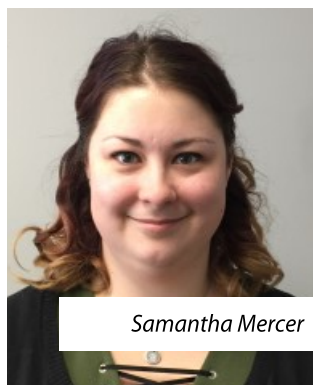
Powwow season kicked off on May 4th with the High Prairie Library running a craft table at their local Powwow. The table offered some free books and bookmarks but the real draw was the crafts! We interacted with over fifty people—many kids who had to be dragged away from the craft table after hours of colouring.

*Samantha Mercer*

PLS has also been working on putting together outreach kits that will be available for libraries to borrow. The kits include a laptop, wi-fi hotspot, barcode scanner and an iPad. This will allow staff to do remote library card sign ups and show off eResources at community events outside the library walls. We're also hoping to have an oral history kit available this summer for libraries to borrow to record local stories which can be uploaded to the Voices of Amiskwaciy oral history platform.

June is Indigenous History Month so we hope many of you will keep that in mind when it comes to your programming and book displays. I'm excited to go join the Valleyview Library to celebrate the summer solstice with a variety of other local agencies. Lastly, it may seem early, but don't forget that Orange Shirt Day takes place on September 30th. See if there's a local event already being planned that you can get involved with or even spend the summer discovering what items you have in your collection that could be put on display. The summer will be gone before we know it!

# >> Lynda.com Tutorials

COURSE

**Managing Meetings** with Chris Croft

**Did you know?**

**Lynda.com** doesn't just offer courses in technology training —though it's a great resource for teaching users how to use software and social media! However, it also provides some great materials to help library management and staff who are looking for some help with leadership and management training.

One such course is **Managing Meetings**. This 1 hour 39 minute tutorial for beginners helps you organize and run effective meetings. It explains how to grapple with common meeting problems, such as dealing with latecomers and managing conflicts, and helps you create ground rules to prevent problems from occurring.

Another useful course is **Leadership: Practical Skills**. This course, which is 2 hours and 40 minutes long, provides leaders and managers of all levels with an introduction to the basic skills they need to lead their teams to success. It explores the qualities of a great leader, theories of motivation, leadership styles, and core proficiencies like connecting with your team and effectively delegating work.

COURSE

**Leadership**: Practical Skills with Chris Croft

Explore the Lynda.com database and take advantage of their offerings if you're looking for a boost with your professional development!

Peace Library System acknowledges Treaty 8 territory as well as the Métis Nation of Alberta. Peace Library System libraries are located on territory that provided a travelling route and home to many Indigenous peoples.

## Niche Academy

*by Samantha Mercer*

We now have a fresh new training platform! Patrons can access video tutorials on some of their favourite eResources by going to https://my.nicheacademy.com/peacelibrary. The videos will also be linked directly on the eResources page of our brand new websites. If you're waiting for your site, they can still access Niche Academy from the widget on your current website's homepage as well as the eResources page.

Staff can also access resources but with a different URL. Staff can go to https://my.nicheacademy.com/peacelibrary-staff to access all the video tutorials that patrons access but they can also access webinar recordings and additional professional development video tutorials!

Make sure to keep an eye on these sites as we continue to develop and expand on the resources available! If you have any suggestions for video tutorials or any questions, please contact Samantha Mercer at smercer@peacelibrarysystem.ab.ca.
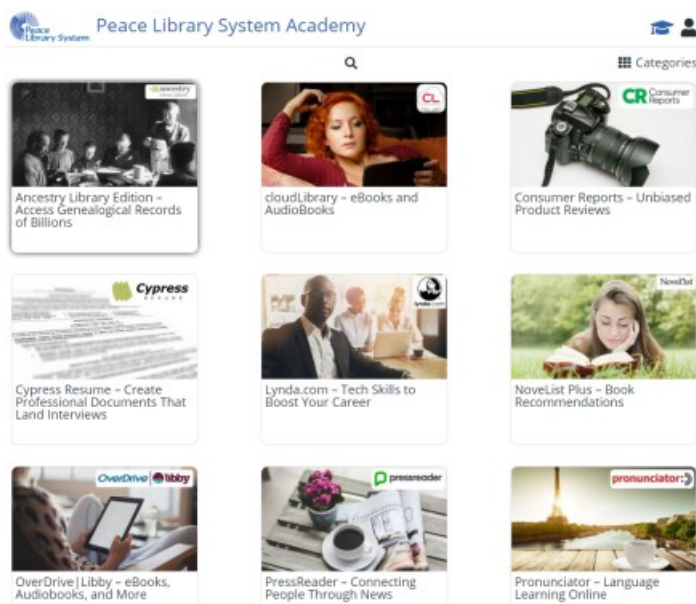


# Peace Library System's
# events calendar

**Peace Library System Board Meeting**
Peace Library System Headquarters
May 25, 2019, 10:30 am

**Northern Sunrise County Advisory Committee Meeting**
Bibliothèque de St. Isidore
May 27, 2019, 10:30 am

**One eRead Canada / Un livrel Canada**
Digital reading program celebrating *Glass Beads*
June 3-30, 2019

**MD of Spirit River Advisory Committee Meeting**
Rycroft Municipal Library
June 3, 2019, 6:15 pm

**MD of Smoky River/Village of Girouxville Advisory Committee Meeting**
McLennan Municipal Library
June 5, 2019, 6:00 pm

**Paddle Prairie Métis Settlement Advisory Committee Meeting**
Paddle Prairie Public Library
June 19 2019, 3:00 pm

**Get Your Summer Read On Day**
TD Summer Reading Club Launch Day
June 15-22, 2019