



NEWS & Notes

PEACE LIBRARY SYSTEM'S QUARTERLY NEWSLETTER

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FALL 2019



SAVE MONEY. USE YOUR LIBRARY.

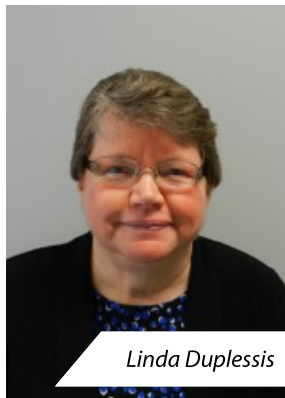
\$348
SAVED ON EBOOKS

\$57.65
SAVED ON DVDS

\$157
SAVED ON KIDS BOOKS

We're excited about this fall's regional marketing campaign! For more details, check out Linda's article on the next page.

>> From the Director



Linda Duplessis

It's back to school and back to routine for many of us who have been on holidays.

As you start planning your fall programs and activities, don't forget to register for our annual **Rural Libraries Conference** on September 26 and 27. It's a great opportunity to network, learn something new, and check out new resources.

This fall we're launching a new regional marketing effort to attract new people to the library. We hope that you'll get excited by the **Save Money. Use Your Library** campaign. It will emphasize how much people save when they use library resources such as books, eBooks, DVDs, newspapers and magazines. The campaign will feature Facebook and radio ads, posters, bookmarks and bookshelf signs, along with a toolkit for libraries.

PLEASE TAKE ADVANTAGE OF THIS OPPORTUNITY TO PROMOTE YOUR LIBRARY! Use the printed materials we send, create your own, get the word out on social media, and let your community know how valuable your library is.

Provincial Budget and Libraries

The provincial budget is not expected to receive legislative approval until November, and this has delayed payment of 2019 library operating grants. This has been very difficult for smaller libraries that rely heavily on their annual operating grants.

To help bridge the gap, the Public Library Services Branch has distributed 50 percent of the provincial grant each library board and library system received in 2018. While there is no guarantee that libraries will receive the remaining 50 per cent, there is also no indication to date that library funding will be cut. We will remain optimistic!

Indigenous Populations Grant Continues

PLS will soon be receiving half of its Indigenous Populations Grant (with more to follow once the provincial budget is approved), and we will continue to expand services to Indigenous communities in our region. The focus on outreach to Indigenous communities will continue. Please contact Samantha (Samm) Mercer if you want to take library services out to the communities near your library.

New Phone System

We know that some of you miss talking to a "real person" when you call PLS but, once you know the extensions, you will still get a "real person" when you call. As always, if we're not in, we'll call you back as soon as possible. The new system has one great feature: our voice mail messages now go to our emails so we can pick them up even if we're away from the office. And it has freed up staff time answering phones so Barb Johnson can spend more time on activities to support the Consulting and IT areas.

Linda Duplessis
Director



Submit to News & Notes!

Submissions are welcome at any time and will be in the next newsletter. **Submissions from public and school libraries welcome!**

Please send photos and articles to Emma Stewart at estewart@peacelibrarysystem.ab.ca.

Please note: PLS email inboxes can only receive emails less than 10 MB in size. If you do not receive an email acknowledging that your submission was received, delivery may have been prevented due to file size. Please contact Emma Stewart.

What's trending in books

ALBERTA BOOK PUBLISHING AWARDS 2019

The Book Publishers Association of Alberta announced their shortlists for Alberta books in many categories. Their finalists for Best Children and Young Adult Book are:

Bygumbo

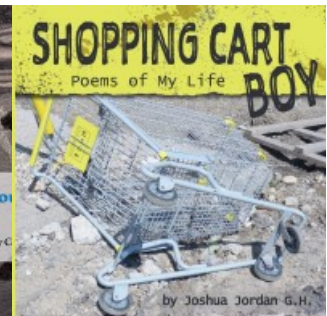
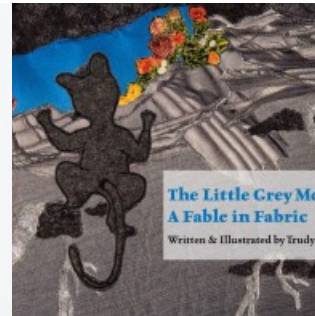
by Gwen Molnar and Barbara Hartmann

The Little Grey Mouse: A Fable in Fabric

by Trudy Cowan

Shopping Cart Boy: Poems of My Life

by Joshua Jordan G.H.



WHISTLER INDEPENDENT BOOK AWARDS 2019

The Whistler Independent Book Awards annually recognize self-published books by Canadian writers. Their fiction and nonfiction shortlists have three titles in each of the categories:

Nine Birds Singing

by Edythe Anstey Hanen

Celtic Knot: A Clara Swift Tale

by Ann Shortell

Sunflowers Under Fire

by Diana Stevan

Gone Viking: A Travel Saga

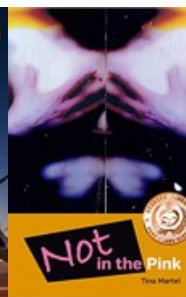
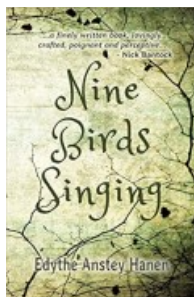
by Bill Arnott

Not in the Pink

by Tina Martel

The Borders of Normal

by Manuel Matas



AURORA AWARDS 2019

The Aurora Awards are presented annually by the Canadian Science Fiction and Fantasy Association. This year's finalists for **Best English Novel** are:

Armed in Her Fashion

by Kate Heartfield

Graveyard Mind

by Chadwick Ginther

One of Us

by Craig DiLouie

They Promised Me The Gun Wasn't Loaded

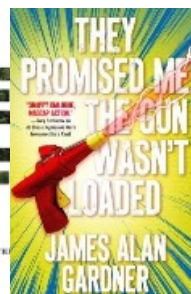
by James Alan Gardner

The Quantum Magician

by Derek Künsken

Witchmark

by C. L. Polk



>> Consulting Corner



News & Notes

News & Notes is your quarterly professional guide to news, services and connection with the staff at PLS.

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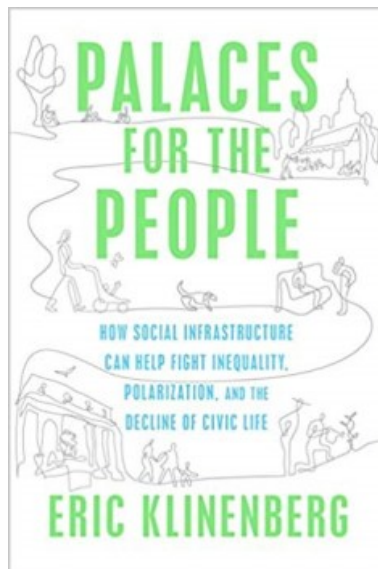
Katherine Wiebe

Hello from the Consulting Department!

We trust you are having a wonderful summer and that patrons are enjoying all the activities and great reads at your library.

Palaces for the People

Please check out a new title recently added to our Professional Collection: *Palaces for the People*, by Eric Klinenberg, 2018. It is available for anyone to borrow through TRACpac. This book is receiving great reviews – “pragmatic, humorous, delightfully readable.” Klinenberg is an eminent sociologist, a professor at New York University, and a bestselling author who offers an inspiring blueprint for rebuilding fractured society.



Klinenberg believes that “the future of democratic societies rests not simply on shared values but on shared spaces: the libraries, childcare centers, bookstores, churches, synagogues, and parks in which crucial, sometimes life-saving connections, are formed. These are places where people gather and linger, making friends across group lines and

strengthening the entire community... Klinenberg takes us around the globe...to show how social infrastructure is helping solve some of our most pressing challenges: isolation, crime, education, addiction, political polarizations, and even climate change.” (excerpt from the flyleaf)

“In an age where the push for disembodiment and never leaving the house and fearing and avoiding strangers and doing everything as fast as possible is so powerful, this book makes the case for why we want to head in the opposite direction.” (Reviewed by Rebecca Solnit, author of *Men Explain Things to Me* and *A Field Guide to Getting Lost*.)

Libraries play an important role in our social infrastructure as public spaces that help combat isolation, assist newcomers, welcome the elderly, provide a safe place to all, and so much more.

Summer Reading Wrapup

Speaking of the “so much more”, libraries’ summer reading clubs will be coming to a close soon, and it will be time to submit your statistics from the summer. If your library participated in the TD-Summer Reading Club, PLS will be sending you the Statistics and Evaluation form to complete and return, please watch for it. Libraries that ran an independent summer reading program are asked to submit number of participants, and either books or minutes read/read to, if this was tracked.

Storytime Kits

As libraries start planning their fall programming, please keep in mind that PLS has many storytime kits available to borrow on a variety of themes, for either ages 4-6 or ages 2-3, including eight English/French bilingual kits in the ages 2-3 range.

The kits contain books, puppets or tactile toys, some have storyboard flannels, and all have a

binder of activities, crafts, colouring pages, and songs and rhymes providing for a nearly ready-made program!

Check them out at <http://www.peacelibrarysystem.ab.ca/storytimekits>

Book Club Kits

We have three book club kits of acclaimed Indigenous titles, including multiple award winner *The Marrow Thieves* by blockbuster YA novelist Cherie Dimaline, who is featured in Quill & Quire's July/August 2019 issue. *Sanaaq*, by Mitjarjuk Nappaaluk, is an Inuit novel that recounts the ordinary-extraordinary daily lives of Sanaaq, a strong and outspoken young widow, her daughter Qumaq, and their small semi-nomadic community in northern Quebec during the mid-1900s. And multiple award winner *Seven Fallen Feathers* by acclaimed investigative journalist Tanya Talaga – which tackles the pain and suffering of racism and hatred head on, and in the telling, is also an act of hope and healing based on the certainty that things can be better. See <http://www.peacelibrarysystem.ab.ca/book-club-kits> to borrow the kits.

CELA Update

Libraries serving patrons with perceptual disabilities will be pleased to hear that CELA, the Centre for Equitable Library

Access, now offers the new search options of Date Added and Date Published to help libraries and patrons find new titles or check for old favourites that may be newly added to the CELA collection. In the coming weeks CELA will be adding 400 new titles to the collection.



Their next priorities include making DAISY magazines available, and providing patrons with more options to manage their accounts, including updating their profiles, setting search preferences and viewing their history.

To access CELA visit <https://celalibrary.ca/> or <https://bibliocaeb.ca/>. If library staff need assistance using CELA please email members@celalibrary.ca.

Thank you to our libraries for all the great work you do, as helpful and inviting public spaces in your communities!

Libraries are our friends. - Neil Gaiman

Katherine Wiebe
Consulting Services Manager and Assistant Director

>> Welcome to our new Member Services Assistant!

Peace Library System is very pleased to announce that Barbara Johnson has joined Peace Library System in the position of Member Services Assistant. Barbara assists the consultants with programs and projects, assists IT staff with basic Polaris and software troubleshooting, circulates and maintains the in-house rotating collections, and provides administrative support in other areas. Barbara was the library manager at Elmworth Community Library for six years and brings a wealth of library and programming experience to her new position.

Barbara completed three days of training with Rae Weniger at the end of June, prior to Rae's retirement. Staff held a retirement BBQ for Rae on June 28 with speeches and gifts (Rae did the BBQ-ing! Her final gift to us!).

We thank Rae for her 10 years of dedicated service to Peace Library System libraries and wish her all the best in her retirement.



>> Tech Services Tidbits

Gardening with Children

Digging in the dirt with your little one can be a lot of fun. Children have a natural curiosity of the natural world around them. What better way to explore than in a garden with plants and the different bugs that live there.

Children want to help plant the vegetable seeds in the ground and water them to watch them grow. It's like magic to them. Once the seeds come up, the true magic happens, and they can each day see how big the plants are growing. The garden doesn't need to be overly large. An old sandbox could be repurposed for such a garden. You may need to move it to a sunnier location so that the flowers and veggies get lots of light.

These are a few plants that are great for a child's garden (you may find that there are others that work just as well): sunflowers, nasturtium, lettuce, bush beans, radishes, carrots, snow peas, potatoes, cherry tomatoes, pumpkins, marigolds, and snapdragons.

By growing and planting their own flowers and veggies, a deeper understanding of nature is gained and this can last a lifetime.

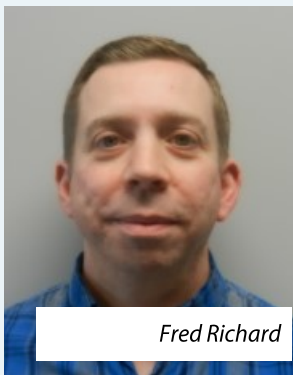
There are lots of books that you can read for gardening with children. Here are a few that you may find helpful. Be sure to stop by your local library and see what interesting books you can find as well.

- *Gardening for Beginners* by Abigail Wheatley
- *Square Foot Gardening with Kids: Learn Together* by Mel Bartholomew
- *Gardening with Children* by Monika Hanneman
- *Gardening Lab for Kids: 52 Fun Experiments to Learn, Grow, Harvest, Make, Play, and Enjoy Your Garden* by Renata Brown
- *The Best-Ever Step-By-Step Kid's First Gardening* by Jenny Hendy

Rose-Marie Finch
Programs & Claims Clerk



>> Ransomware: Protect Yourself



Fred Richard

Humans have been attacking others since the beginning of time and will most likely continue to do so until the end of time. When the internet came along it opened a new gateway for humans to attack others. One of the most costly forms of online attacks is known as **ransomware**. These attacks are done by malicious software being installed on computers or a network that can deny you access to your data unless a fee has been paid. They have increased in popularity over the past 5 years and the methods the attackers use become more sophisticated and cunning as time goes on.

Sometimes it may come from a website you visit that is not protected and you click something and it installs ransomware on your device. Sometimes you receive an email with a suspicious attachment and when you open it the ransomware is installed.

Currently there are 22 cities in Texas under attack by a simultaneous ransomware attack. These attacks have left city services without network access, which includes libraries, police, and government offices. The ransomware attack is holding the cities' networks and data hostage for millions of dollars. Libraries are checking books in and out with pen and paper and police are writing tickets the old way. Often, rather than rebuilding their networks, victims are paying the ransomware amounts because unfortunately in the overall scheme of things it is less costly to them.

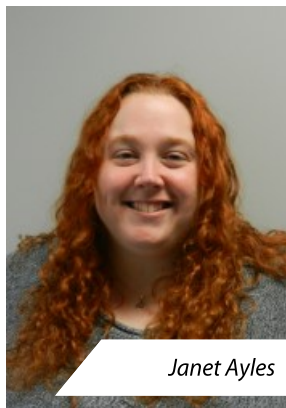
To avoid these attacks, visit sites that are HTTPS encoded and secure. When you receive an email with an attachment, check the email address of the sender and hover over the attachment to see if it tells you that it will link you to some unknown site. And if you receive something from an unknown sender, if you see lots of spelling errors and something doesn't seem right or you're not expecting money or an invoice from anyone, then ignore these emails and mark them as junk and block the senders email address. Make sure that your device is protected with some type of anti-virus to help block incoming viruses (and don't forget your personal devices).

Always remember if something doesn't look or feel right or sounds too good to be true then listen to your gut. Use common sense when surfing the internet. No one has \$30 million hidden in a metal container from a rich relative that requires a release fee to access it!

Fred Richard
Desktop & Network Administrator



>> From the IT Desk



Janet Ayles

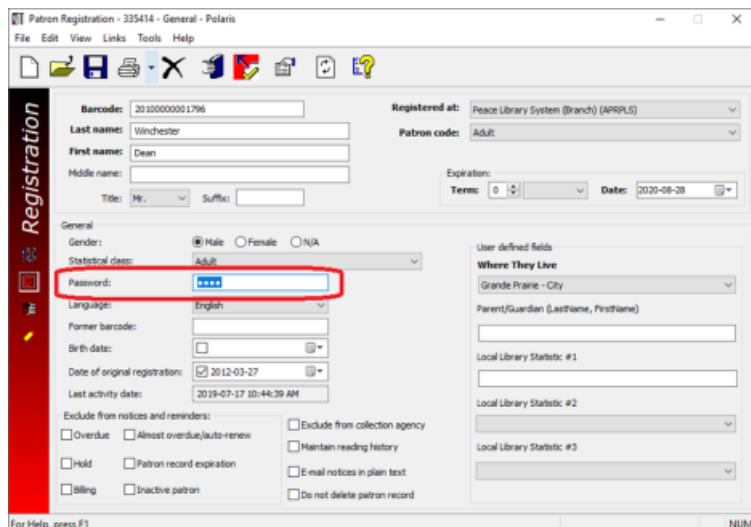
Let's talk about troubleshooting Polaris problems. I know, when something goes wrong there is that feeling of panic. It's not working, but you need it to work. PLS staff are here to help, but there are a few steps that you can take before reaching out to us.

First of all, what's happening? Is this a problem with a patron account, an item record, or Polaris itself?

If Polaris will not let you do anything and is giving you error messages when you try to check an item out or open an item record, try restarting Polaris. If that doesn't work, try rebooting the computer. Make sure that the computer is connected to the internet. If you have done all that and are still having a problem, call us and let us know.

If you are having a problem with a patron account, it will depend on what problem is happening.

If your patron is saying that their PIN won't work, you can reset it for them. Just open the Patron's Registration. On the second screen is the Password field. Just delete what is there, put in a new PIN, and hit Save.



The screenshot shows the 'Patron Registration - 335414 - General - Polaris' window. The 'Registration' tab is active. The 'Password' field is highlighted with a red box. The form includes fields for Barcode, Last name, First name, Middle name, Title, Suffix, Registered at, Patron code, Expiration, Terms, Date, Gender, Statistical descriptor, Language, Former barcode, Birth date, Date of original registration, Last activity date, and various checkboxes for exclusion from notices and reminders.

Patrons may complain that they're not able to renew items they have checked out. There are a few reasons that would keep a patron from renewing an item.

First, if the item has been requested by someone else, it cannot be renewed. Unfortunately, email notifications may indicate that there are renewals remaining. Notifications are smart enough to read the number of renewals taken but not smart enough to know that there are requests.

So if your patron is unhappy that they cannot renew an item, check the holds queue.

There are other possibilities, of course.

When a patron's membership has expired, they may have items already checked out. But due to the expiration, those items cannot be renewed. When your patron logs into TRACpac, they will see a message saying "Your items cannot be renewed. This action is not permitted. Please contact the library regarding your account."

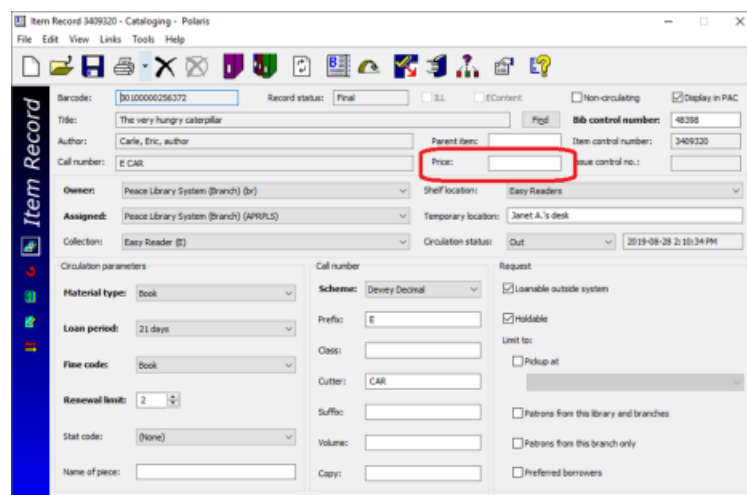
Patrons who have exceeded \$10 in account charges are also prevented from renewing items.

There are a lot of bits and pieces in Polaris. So when patrons are having problems renewing items, start checking the possibilities.

The You Saved feature on checkout receipts is great. It allows patrons to see how much they are saving by using the library. However, it only works if the item record has a price.

You Saved will show up on all checkout receipts for PLS libraries, so if you print out a checkout receipt and it's missing, check the item(s) you have just checked out to the patron. Make sure that the item has a price.

Troubleshooting Polaris doesn't require a magic wand and isn't always meant to be mysterious. It's all about looking at one thing, and if that's not the problem, looking to the next.



The screenshot shows the 'Item Record 3409320 - Cataloging - Polaris' window. The 'Price' field is highlighted with a red box. The form includes fields for Barcode, Record status, Title, Author, Call number, Parent item, Price, Item control number, Item control no., Owner, Assigned, Collection, Shelf location, Temporary location, Circulation status, Circulation parameters, Material type, Loan period, Fine code, Renewal limit, Stat code, Name of piece, Call number, Scheme, Prefix, Class, Cutter, Suffix, Volume, Copy, Request, Loanable outside system, Holdable, Limit to, Pickup at, Patrons from this library and branches, Patrons from this branch only, and Preferred borrowers.

Janet Ayles
IT and Tech Services Manager

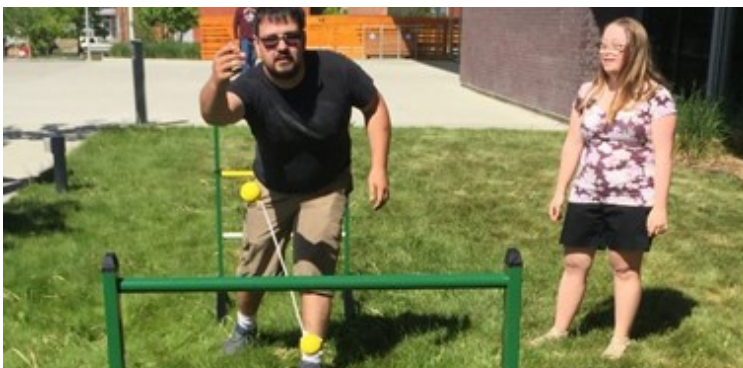
>> From Grande Prairie Public Library

by Jill Kergan, Outreach & Learning Librarian, Grande Prairie Public Library

New Collection Concepts @ GPPL

Summer is a busy time at GPPL. When schools let out our Summer Reading Games begin, attracting people of all ages to the library. While many come for programming, others come to stock up on reading materials before embarking on summer travels and activities. Since we know patrons are attending BBQs, camping, and spending time outdoors between library visits, we decided to loan things to enhance these activities. This year we launched our Library of Things and Binge Bag collection, giving patrons even more reasons to make GPPL their first stop before a long weekend.

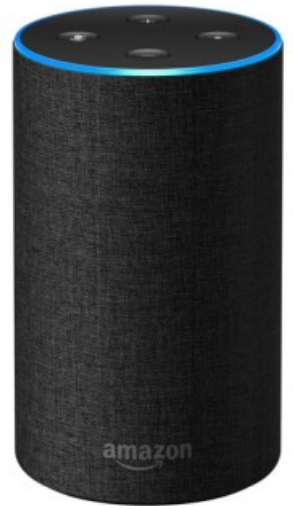
The Library of Things is a collection of physical objects for patrons to borrow. Since it was released in June, the base collection features many recreational resources for the summer activities, such as ladderball, bocce ball, croquet, smash ball, a volleyball set, and much more. The collection also features electronic items such as a mini-projector, an Amazon Echo, a record player, and a vehicle code reader. As the collection grows it will diversify to meet community needs. The items are available on seven day loans and may be placed on hold by GPPL patrons.



We have had an overwhelmingly positive response to our Library of Things. Patrons enjoy borrowing items they only need for a short time and are grateful to borrow costly items like a croquet set to use for special events like weddings and family barbeques (ours cost \$400!). Being able to borrow such items rather than purchasing saves people money and also saves them from finding a space to store the materials after the event.

Patrons also appreciate being able to try items out before making a financial investment.

For example, one mother was considering buying a Strider bike for her child and was glad she borrowed first because her child was too young for it. Another patron was reluctant to purchase an Amazon Echo, afraid he was not technologically savvy enough to figure it out. He came back happy to announce he'd been wrong and would feel confident purchasing one. Many people have benefitted from this 'try before you buy' philosophy.



Binge Bags were also a hit with our patrons this summer. Binge Bags are a new collection of 20 themed bags that contain a handful of books or DVDs. Many of the bags are themed by genre so if a patron likes romances, for example, they can grab the Racy Romance Bag. However, there are also more generic bags such as Fantastic Fiction and Petite Paperbacks, to give the patrons more variety if they prefer. Each bag can be borrowed for 21 days and renewed twice. We decided not to allow patrons to place holds on the bags because they are designed to help people that are in the library browsing for books.

Binge Bags are designed to make selecting summer reads easier and less time-consuming. They are ideal for patrons that come in the day before their vacation and don't have time to browse books. However, they are also handy for patrons who just aren't sure what to read.

The bags are curated by librarians and showcase great titles from each genre. They are a reader's advisory tool in a sense, like a booklist of recommended reads. The bags were very well received from the start and all had flown off the shelves by day two when we first introduced them.

It's been a fun and exciting summer at GPPL! The Summer Reading Game was bigger and better than ever. We also got to launch the Library of Things and Binge Bags. It has been enjoyable and gratifying to witness the public response. We will be further developing these collections and adapting these collections seasonally.

Although we launched these collections in the summer, we are happy to say they are here to stay!

Tips for Developing a Library of Things

- ✓ Invest in high quality resources; the materials need to be durable.
- ✓ Keep it somewhere visible to staff to prevent theft. It's also a good idea to keep expensive items, like electronics, in a staff area. You can advertise them in the Library of Things with a place holder.
- ✓ When processing the resources create an 'Item Block' describing every piece the resource includes. This will help staff ensure all the pieces are present when checking items in and out.
- ✓ Photocopy instruction manuals. Keep the originals on file and circulate the photocopied instructions, then if patrons lose them it's not a big deal.
- ✓ Keep extra nets for things like balls on hand; they may get lost.
- ✓ Include seasonal resources. For example, in the summer include things like a volleyball set and croquet. In the winter include things like snow shoes and pup skis.
- ✓ Listen to suggestions and community feedback.



Tips for Developing a Binge Bag Collection

- ✓ Create a variety of bags with different genres and themes so there's something for everyone.
- ✓ Attach a tag to the bag listing the titles.
- ✓ Select durable, water resistant bags with a zipper or fastener.
- ✓ Have patrons return the bags inside the library so they don't clog the bookdrops!
- ✓ You can use items you already have if you don't have a budget in place to create the collection. Using duplicates is cost-effective and ensures that one copy may circulate normally.
- ✓ Have the Binge Bag as an Item Record, NOT each individual book or DVD.



Around the System...

Here's what's been going on around Peace Library System this summer! Remember, you can send your own photos and articles at any time to estewart@peacelibrarysystem.ab.ca and they will be included in the next newsletter. We'd love to hear from you!

Elmworth Community Library

The Elmworth Library Drama Club presented the puppet play "Oliver and the Giant Rutabagas" based on Astrid Wenigerova-Noga's adaptation of the Oliver "Rutabaga" Johnson Story and an old Ukrainian fairy tale. The play was several months in the production stages and included professional audio recordings, many rehearsals, and stage preparation. Two stellar performances were held at the Elmworth School in June. A special thank you to community library patrons who baked dozens of rutabaga tarts to share with our audience!

—Submitted by Barb Johnson, Elmworth Community Library



Grimshaw Municipal Library

It's a life-sized Little Free Library. It's a welcoming space for anyone needing to pull off the highway to stretch their legs, or pose beside the Mile Zero monument of the Mackenzie Highway. It is also right across the road from the destination ice-cream shop featuring 62 flavours.... It's the North Branch of the Grimshaw Municipal Library!

For July and August, Grimshaw Municipal Library has operated in two locations – our Main Branch, which just opened two years ago, adjacent to the Mile Zero Regional Multiplex and the shared school facility, and the North Branch, which is entirely at the other end of Main Street in Grimshaw, located in an older building in a memorial park, formerly used as the Tourist Information Center.

The very first thought of a second location came on Monday, May 27, when the Town of Grimshaw posted a notice looking for a tenant for the building, given their decision to relocate the Tourist Information services to the Multiplex. Library staff had a flurry of text messages back and forth that afternoon, and luckily, there was a library board meeting that evening at which to pitch the idea. With permission from the board to continue planning, the objective was to make this project work with little to no effect on budget, or staffing, or any programming already in place for the summer. (We love a challenge!)

Library staff then asked to present at the next possible Town Council meeting. The notice posted by Town Council had included a monthly lease rate, and that would have a budget effect! By the June 12 council meeting, partnerships were coming into place, and plans had proceeded. Council received the presentation, and called the library June 13 to confirm they would waive the monthly rate for this summer, and provide whatever support they could for the project.

The North Branch opened Monday, July 1, ready for visitors, just five weeks after the posting. It offered free books and comics, a StoryWalk installation in the surrounding park, free postcards and postage, a colouring station, and an all-weather, 24 hour I SPY shelf on the patio of the building.

Through the use of a PLS hotspot, we were also able to have a public-use computer at the North Branch. Grimshaw/Berwyn Community Adult Learning does not have office hours during July and August, so they offered the use of their printer/fax/copier machine. Grimshaw Community Services were very generous with materials, and sponsored a roll of postage stamps for the free postcards.

The building is 700 square feet in total, so the plan was to offer primarily outdoor programming at that location, especially for ages 0-6 years. This was the rainiest, most miserable summer in recent memory.... if the project continues into 2020, adjustments would be made!

As of mid-August, over 400 people had visited the North Branch during our hours of operation (Friday-Monday.) Postcards have been sent to locations in Alberta, BC, Ontario and the United States. Boxes of book donations have been received and sorted, and then found a new home with someone else. Having the North Branch certainly added to the workload and need for careful scheduling for the summer of 2019, but it did provide many outreach opportunities for our library, as well as the curious happiness that comes from hearing people wonder how on earth Grimshaw managed to have TWO libraries??

—Submitted by Vivianne Gayton, Grimshaw Municipal Library



More from around the *System*...

High Prairie Municipal Library

High Prairie Municipal Library had another great Penny Carnival on August 8th. Despite the rainy weather we still had 249 people in attendance!

—Submitted by Tracy Ireland, High Prairie Municipal Library

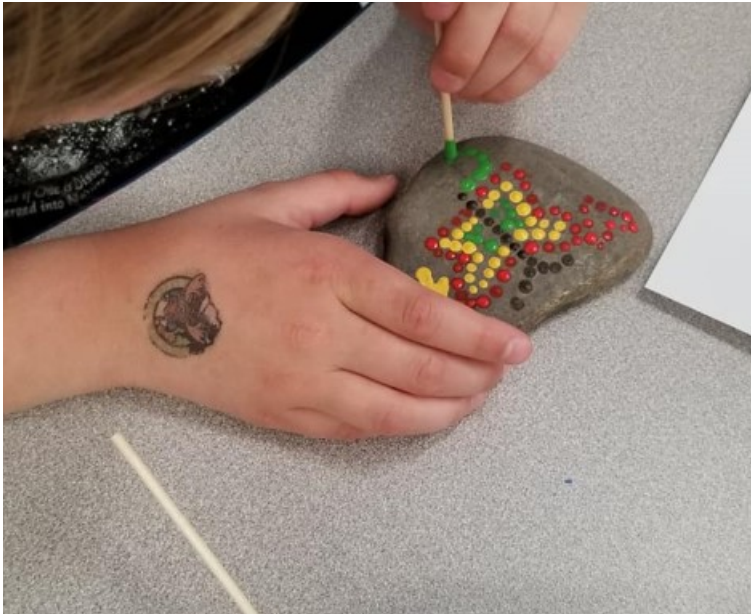


Grande Cache Municipal Library

The summer has progressed nicely, despite the rain. We ran our Summer Reading Program during July, with between 25-30 participants per week. We held Gummy Worm Day on July 15th which saw 20 patrons utilizing their taste buds and having a snack. On July 31st we had a Birthday Party for Harry Potter with 36 participants turning out to take part in Wand making, Rock painting, Monster book making, Quidditch, Cupcake decorating and Jelly Bean tasting.

Our Origami camp from August 13th – 15th saw nine kids coming each day to test their skills at paper folding. August 13th – 16th we held our Lego Building Challenge and the kids had a blast!!

—Submitted by Laurel Kelsch, Grande Cache Municipal Library



>> Rural Libraries Conference



THE POWER OF PEOPLE

RURAL LIBRARIES CONFERENCE 2019

Here at headquarters we're getting excited for this year's conference! The theme for 2019 is **The Power of People**. We have a fantastic lineup of speakers this year, featuring keynote speakers Julie Jurgens and Brian Brennan. We're also expecting lots of great exhibitors, including Shepherd's Fold; Wendy's BookTree; Book Publishers Association of Alberta; EBSCO; Follett School Solutions; Strange Ideas Comics & Collectibles; Carr McLean; Loveday on Libraries; Scholastic Education; United Library Services; Drawn to Books; World Book; Living Books; Canada Revenue Agency; and Jonathan Morgan & Co. Ltd.

For more details on the conference sessions, speakers, venue, and more, visit www.rurallibrariesconference.com.

Don't forget that the deadline to register is coming up quickly! Please get your registration forms and payment in by **Friday, September 6**. You can register online or through the print forms.

We look forward to seeing you all at the 2019 Rural Libraries Conference on September 26 and 27 at the Pomeroy Hotel & Conference Centre!

If you have any questions about the conference, email Emma at estewart@peacelibrarysystem.ab.ca.



>> French eResource Brochures

By Maegan Morin, Assistant Library Manager
Falher Library / Bibliothèque Dentinger

The Falher Library / Bibliothèque Dentinger has been working to translate several existing eResource brochures from English to French, as part of our 2018-2019 **BiblioTECH en français** project, made possible by the generous funding provided by the Farm Credit Canada (FCC) Expression Fund.

Thank you to TRAC and PLS for partnering with us to help make these e-resources more accessible to patrons whose preferred language is French.

You can now access completed translations for TRAC Holds, Press Reader, Overdrive, NoveList, Lynda.com and Libby brochures under the BiblioTECH en français tab on our website at www.falherlibrary.ab.ca. Additional items will be made available this fall.

We encourage other libraries to use this information to support their francophone patrons as well and if you do, please keep us informed so we can share this with our partners.



>> Lynda.com Tutorials

The courses that are available on Lynda.com are great for developing professional skills, but don't forget that there are also great resources on there that will help you on a more personal level, and to create a better work-life balance.

We hear quite a bit about burnout these days, and we certainly all have a lot on our plates! One tutorial that will help you deal with this is **Avoiding Burnout**, a 24 minute video that will help you identify the causes of burnout and how to prevent it.

Or, try **Managing Anxiety in the Workplace**, an hour-long course which will help you manage your anxiety and be more effective and successful at work

Check out these tutorials and more on Lynda.com today!



Peace Library System acknowledges Treaty 8 territory as well as the Métis Nation of Alberta. Peace Library System libraries are located on territory that provided a travelling route and home to many Indigenous peoples.

PLS Phone Service

As of July 5, Peace Library System has moved to automated phone answering. This was implemented to allow our new Member Services Assistant, Barbara Johnson, to spend less time on phone duties and more time supporting Katherine and Emma with Consulting programs and assisting Janet with Polaris support.



What happens when you call us?

- You will be prompted for an extension number.
- If you don't know the extension number, you can press [2] to go to the staff directory.
- In the staff directory, you'll be prompted to enter the first three letters of the first name of the person you are calling.
- If you're still not sure, you can press [3] to get a list of service areas (Polaris support, ordering, accounting, etc).
- You will always have the option to press [0] to get immediate assistance during open hours.
- After hours, you can leave messages with individuals or press [4] to leave a message in the general mailbox.

At the end of June, all our libraries received a staff list that identifies the contact people at PLS for various topics, along with their extension numbers.

Please keep this list next to your phone as a handy guide, and contact people as needed.

Peace Library System's events calendar

PLS Board Meeting

Royal Canadian Legion, High Prairie
September 14, 2019; 10:30 am

PLS Personnel Committee Meeting

Royal Canadian Legion, High Prairie
September 14, 2019; following board meeting

Rural Libraries Conference

Pomeroy Hotel & Conference Centre, Grande Prairie
September 26 and 27, 2019

County of Northern Lights Advisory Committee Meeting

Grimshaw Municipal Library
October 7, 2019; 11:00 am

Clear Hills County Advisory Committee Meeting

Worsley & District Library
October 16, 2019; 5:30 pm

MD of Spirit River Advisory Committee Meeting

Spirit River Municipal Library
October 21, 2019; 6:15 pm

PLS Executive Committee Meeting

County of Northern Lights Office, Manning
October 26, 2019; 10:30 am

Northern Sunrise County Advisory Committee Meeting

Nampa Municipal Library
October 28, 2019; 10:30 am